# **Our Sustainability Framework**



OUR STRATEGIC PILLARS

LONG TERM GOALS FOCUS AREAS OUR MEASURES OBJECTIVES (& IMMEDIATE TARGETS)

#### **Growing well**

Grow our portfolio of market-leading retirement communities Our Portfolio 50 integrated

retirement communities offering a continuum of care Healthier and more sustainable homes Embodied carbon; construction waste, healthy homes





- Sustainability framework for independent buildings (Review Homestar 6+ rating for selected developments)
- Sustainability framework for care buildings (Project review of Greenstar or Homestar)
- Sustainability framework for communal buildings (Pilot project to explore Greenstar rating)

# **Engaging well**

Empower our people to give their best effort everyday **Our People** 

A safe workplace with a culture that supports team members to strive for continuous improvement Understand and respond to the needs of our teams Staff retention, staff satisfaction; diversity & inclusion





- Staff engagement (Improve engagement of lower quartile communities)
- Staff turnover (Improve staff retention)
- Support diversity and inclusion through obtaining a better understanding of workforce

# **Living well**

Inspire our residents to live their best lives

#### **Our Residents**

Thriving communities that express The Attitude of Living Well Active resident and community engagement

Engagement; community outreach; Good Friends members





- The Attitude of Living Well model (All communities at silver rating on Living Well framework)
- Community outreach
   (One initiative per community)

## **Nurturing well**

Be a sustainable organisation

### **Our Sustainability**

Leader in environmental and social guardianship Clean and resource-efficient operations

Greenhouse gas emissions, energy use, waste to landfill, financial returns







- Waste to landfill (20% reduction by FY23)
- Quantify Scope 3 emissions (Mandatory & voluntary Scope 3 emissions)
- Electricity (100% renewable by FY25)
- Emissions (Net zero by FY30)