

# 2020 Shareholder Annual Meeting

## INTRODUCTIONS



Peter Wilson, Independent Director & Chair Susan Paterson, Independent Director Anthony Beverley, Independent Director Michael Ambrose, Independent Director Paul Ridley-Smith, Independent Director Bill McDonald, Chief Executive Officer Jeremy Nicoll, Chief Financial Officer

#### **ADVISORS:**

Auditors, Ernst & Young Legal, Chapman Tripp Registrar, Computershare

## **MEETING AGENDA**



- 1. Welcome
- 2. Chair's address
- 3. CEO's review of FY2020 performance & strategy
- 4. Q&A opportunity
- 5. Consider and vote on Meeting resolutions
- 6. General Business



#### **Chair's Address – Peter Wilson**



#### **CEO's Review - Bill McDonald**

### **RESULTS SUMMARY**

For the year ended 31 March 2020





#### Revenue

#### +7%

- Growth underpinned by continued strong core financial performance and addition of three villages
- DMF revenue was up 35% with increase in villa stock
- Care revenue flat on high occupancy but reduced beds at Wendover and Aria Bay

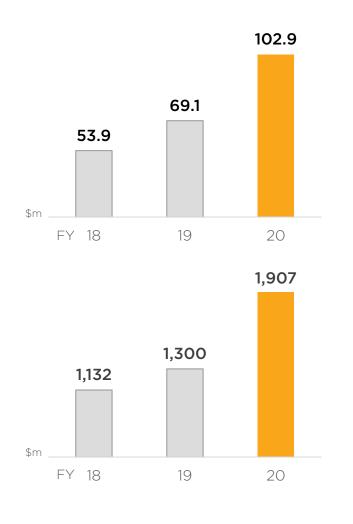
#### Underlying Profit +34%

- Acquired villages contributed \$9.8m for the eight months owned
- Higher ORA sales volumes of 404 sales, up 23% on FY19, drove \$12.3m increase in total gains to \$39.3m
- On a cents per share basis, the increase was 10% up on FY19 at 10.2cps

### **RESULTS SUMMARY**

For the year ended 31 March 2020





#### Operating Cash Flow +49%

- Operations underpinned by strong and growing cash flows
- Increased contributions from new sales and resales activity
- Stable source of recurring operating cash flow from care operations

#### **Total Assets**

+47%

- Investment Property increased \$600m mainly from \$427m of acquisitions
- Valuations of retirement villages and care centres completed by CBRE and JLL
- Adjustments to assumptions as a result of Covid-19 and uncertain outlook
- Balance sheet gearing at 30% with new \$100m facility added post year end

## **COVID-19 RESPONSE**



- Covid-19 well managed with no positive cases recorded across residents and staff
- Fast to action a pandemic response team
- Challenges only just emerging as FY20 came to a close

#### FY20 Impact

- Higher operating costs:
  - Additional rosters, PPE, cleaning and security costs
- Lower sales in March from disruption to move-in and settlements
- Marketing and sales activity paused
- Closure of all construction sites, other than where Health & Safety meant works needed to be completed

# **COVID-19 RESPONSE**



#### FY21 Anticipated impact

- Significant additional operating costs of ~\$5 million incurred through April to June as a result of Covid-19
- Partially offset through Government subsidies claim of ~\$2 million
- Costs normalised in June with nothing material ongoing assuming lower than Alert Level 2 maintained
- Sales activity picking up through June at prices above March valuations
- Impact on sales activity may continue throughout the balance of the year depending on economic conditions

## **STRATEGY UPDATE**



Strategy added significant value in FY20 and remains valid
Our vision is to become a leading provider of aged care services in New Zealand though a clear, multi-faceted strategy: to sustain and enhance our core business; to develop quality communities; to acquire complementary properties; and to deliver quality services to ageing communities



# **STRATEGY - LIVING WELL**



#### LIVING WELL

Create a profitable and sustainable retirement and aged care business that leads the sector through actively improving the lives and wellbeing of our residents.



#### **Results:**

- Attitude of Living Well<sup>TM</sup> delivering better resident outcomes
- Household design provokes move in culture
- Engagement survey recorded 96% staff give their best everyday
- Staff engagement indexed at 78%
- Continued exceptional results in resident NPS surveys: + 52 Care; + 55 Village
- Consistently high care occupancy at 95%
- 20 facilities or 80% of care centres with gold standard of 4 years certification
- No significant health and safety accidents or injuries during the year

# STRATEGY – BUILDING WELL

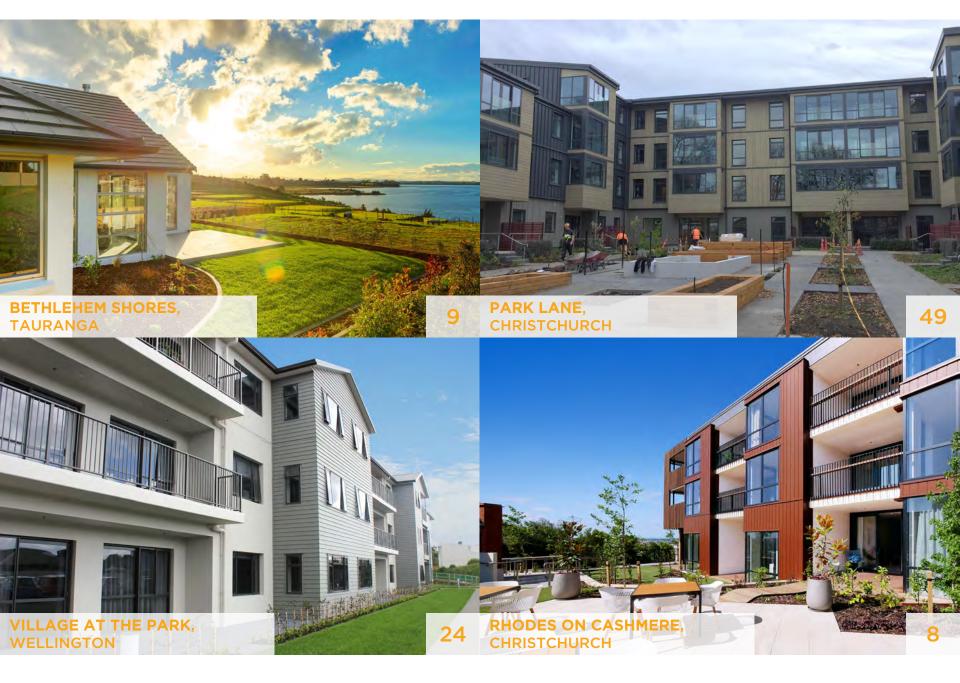
#### **BUILDING WELL**

Develop integrated retirement living communities for the future, either by adding to or improving existing villages or through acquiring bare land and building villages.

#### **Results:**

- 210 new units delivered, ahead of guidance
  - Team of builders and other associated trades added to the construction team as part of the Sanderson acquisition
- Benefits in the areas of construction cost and development oversight







QUEENSTOWN COUNTRY CLUB, QUEENSTOWN

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# FY21 DELIVERY PROGRAMME

- Delivery guidance for FY21 of 200+ units
- Includes completion of two key projects at Copper Crest and Aria Bay (were due for delivery in 3Q FY21)
- Factors that could impact FY21 delivery timeframes include:
  - new Covid-19 related shutdowns of construction sites; or
  - disruption to supply lines
- The impact of Covid-19 on the residential housing market will be closely monitored to ensure the supply of new units does not exceed projected demand
- Villa construction can be phased to demand, with good presale interest and commitments for planned FY21 villa construction

#### **KEY PROJECTS IN FY21**





Boundary shown is indicative

#### **KEY PROJECTS IN FY21**





Boundary shown is indicative

#### WAIMEA PLAINS, RICHMOND 25 VILLAS – FY21 RESIDENT CLUBHOUSE COMMENCED

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# **STRATEGY - BUYING WELL**

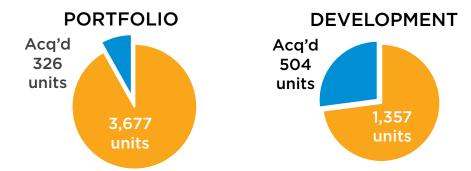


#### **BUYING WELL**

Acquire quality retirement villages that are complementary to the overall portfolio composition and deliver long term value through operations or by adding opportunities.

#### **Results:**

- Acquired Bethlehem Country Club, Bethlehem Shores and Queenstown Country Club for \$180m
- Transformational acquisition that delivered significant scale and growth options



- Added Sanderson construction teams of over 70 trades and associated employees
  - Benefit in lower construction cost and improved development oversight

**QUEENSTOWN COUNTRY CLUB** 15 VILLAS - FY21 RESIDENT CLUBHOUSE COMMENCING

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# STRATEGY – ENGAGING WELL

#### ENGAGING WELL

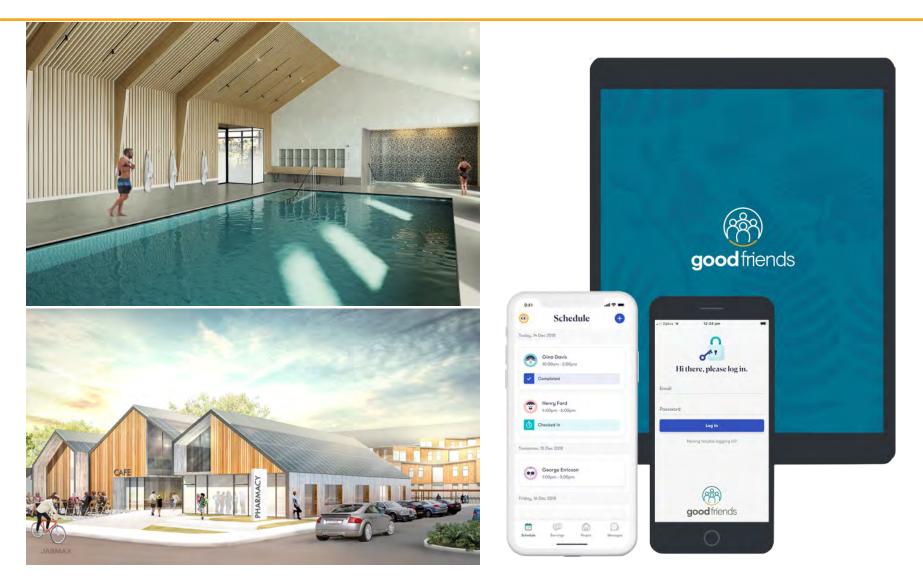
Deliver quality healthcare and wellbeing services to ageing communities by using our expertise and assets to explore new growth opportunities for the future of our business.

#### **Results:**

- Outwardly focused view' part of evolving our Attitude of Living Well™ model and greater integration with broader community
- Seeking to include community facilities in our new villages and, in time, at existing villages where practical
- First will be the Wellness Centre currently under construction at Park Lane, Christchurch
  - Services into the home critically important
- Pilot of Good Friends in Christchurch started in June and is enabled by proven best-inclass technology platform built for scale

#### **GOOD FRIENDS PILOT**



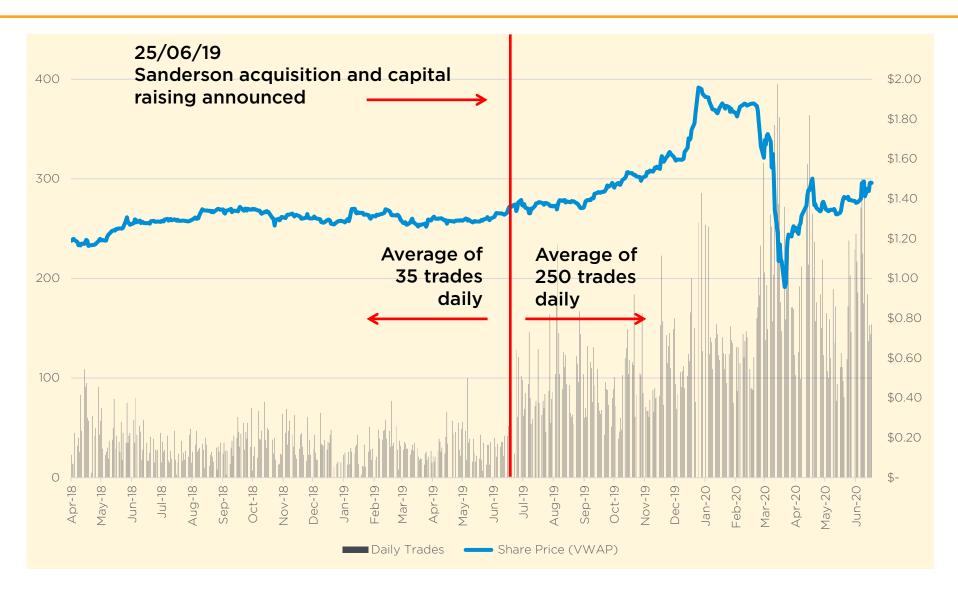


# **SUSTAINABILITY**



- Toitu engaged to measure and audit our carbon emissions as we look to actively manage our environmental impact
- FY20 base period for measurement of our carbon emissions
- Expect to introduce initiatives to reduce the carbon emissions created by electricity, waste, travel, paper and construction activities
- Offset 100 tonnes of carbon emissions generated through car and air travel by buying carbon credits
- Key principle of sustainability policy adopted by Board is continuous improvement in our social and environmental performance
- Engagement with internal and stakeholders to identify the sustainability topics of most importance
- Continue to support our communities, embracing local community initiatives

# INCREASE IN NZX ACTIVITY



ARVIDA GROUP LIMITED Annual Shareholder Meeting 3 July 2020

Arvida

#### **PERFORMANCE UPDATE**





Source: IRESS. Rebased to 100 at 29 March 2019.

# QUESTIONS

# RESOLUTIONS

### **RESOLUTION ONE**

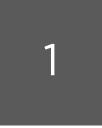




That Michael Ambrose, who retires by rotation, and being eligible, offers himself for re-election as a Director of Arvida.

# RESOLUTION ONE PROVISIONAL VOTING





That Michael Ambrose, who retires by rotation, and being eligible, offers himself for re-election as a Director of Arvida.

For	162,313,175	96.9%
Against	358,841	0.2%
Proxy	4,784,302	2.9%
Abstain	1,879,969	N/A

Provisional voting numbers are as at 1 July 2020



2

That Paul Ridley-Smith, who retires by rotation, and being eligible, offers himself for re-election as a Director of Arvida.

# RESOLUTION TWO PROVISIONAL VOTING



2

That Paul Ridley-Smith, who retires by rotation, and being eligible, offers himself for re-election as a Director of Arvida.

For	163,955,808	97.0%
Against	366,531	0.2%
Proxy	4,786,134	2.8%
Abstain	227,814	N/A

Provisional voting numbers are as at 1 July 2020



3

That the directors be authorised to fix the fees and expenses of Ernst & Young as the auditor of Arvida.

# RESOLUTION THREE PROVISIONAL VOTING



3

That the directors be authorised to fix the fees and expenses of Ernst & Young as the auditor of Arvida.

For	164,002,696	97.0%
Against	270,883	O.1%
Proxy	4,826,100	2.9%
Abstain	236,608	N/A

Provisional voting numbers are as at 1 July 2020

# BUSINESS

ARVIDA GROUP LIMITED Annual Shareholder Meeting 3 July 202

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# THANK YOU